

Comments
Lovely friendly nurse
Saw doctor / nurse , both took time to explain any questions
Appointment was on time with an efficient and polite nurse.
Nurse didn't ring me after she sent swabs to n&n she said she would but did not not happy.
Doctor or nurse the level of care is excellent
Because I was treated with respect,as is generally the case and I was given options.
Excellent practice nurse Daniel. An excellent practitioner
Polite helpful and friendly
Nurse very caring and listened to what I had to say
Always managed to get appointments when needed.
Brilliant service
The nurse is always nice
Nurse practitioner sorted out my immediate problem and I booked appointment with physio for a new issue plus one already seeing him about and booked drs appointment to assess my next step with a cough after going through alot of avenues already. Staff are always friendly
It is usually a good service but just lately it hasn't been the best. I don't like being farmed out to Orchard Surgery. I chose Theatre Surgery not Orchard Surgery.
I'm not sure which occasion this refers to but my experiences with this practice are generally good
Long delays on the phone - HUGE delay getting a routine appointment
Could not check in for appt went to reception, was told "you couldn't check in because we wanted you to come to reception to make a second appointment"?! What if i had just sat there and done nothing. Then sent to WR3 where I sat until the pharmacist came and said Go back to reception and I will meet you there?! Not really a big deal, just not very efficient.
Very thorough and very helpful, got told all the information that I needed, thank you
I have not been with the practice very long but am more than happy with the what I have received.
I was pleased with the service given.
Always responsive to requests for appointments or medication enquiries. Rooms are always clean.
I don't often need the surgery but when I have I have found all surgery staff to be excellent :receptionists ,nurses and GPs. The only reason I didn't tick very good on this occasion was a three week wait for an appointment following results of blood tests.This was because it was regarded as routine..
The Doctors I saw was brilliant
It was excellent service, felt at ease straight away. Surgery telephoned me after there had been a cancellation so I had my minor surgery a lot earlier than anticipated.
Pleased with who I saw
Borderline impossible to get an appointment after 30mins of opening, heavily overpopulated with not enough drs
Doctor was good & helpful
I've always got an appointment with little wait. Reception staff are efficient, helpful and pleasant.as are the medical staff
Cant fault the care and attention given.
All my questions were answered in full
Like most people I am disappointed at the amount of wait we have to see our own GP. However, I do understand the strain on services at present. I find everyone at the practice pleasant and helpful. We try not to bother you too often, but having reached a certain age, things do seem to be dropping off more often!
One comment, it would be good for news on the screen to be up to date!