

Comments
I have no complaints that's all
Always receive great service by reception through to the Drs and nurses I have been booked in with.
I'm usually pleased with the service at the surgery, if not I would soon let you know,
Never had any issues. Always helpful from reception.
Having issues at the moment but being looked after at the surgery very well
Ms Dockray was very helpful in providing medication to hopefully cure my condition.
We had a response and call very quickly, with comprehensive advice given.
Response from the receptionist to resolve a complex drug supply shortage was exemplary and successful.
No complaints about the surgery it's the Pharmacy which is the problem.
I got help when I needed it
I have never had any issues with your staff . Pharmacy are lovely and always help even though they are very busy . Thank you all .
Really caring
Due to the workload put on a the NHS and staff Good is is excellent in real terms
Staff politeness. Question's answered .
Seen and satisfied with appointment!
Easy access, efficient booking, appointment availability
The way I was looked after. The receptionist. Dr Robertâ€™s and the nurse that had trouble taking a blood sample thank you
Dr Roberts listened to me and was helpful and made me feel not rushed.
The locum gp was very friendly and put .my mother ar easy and he took time to go over her symptoms
Polite & professional staff in all departments. Clean building & facilities.
My GP is currently unavailable and I struggle with new people and as we are having to have a lot of locum drs in at present to cover it is stressful for someone with health anxiety to deal with that but the locums we have are doing a wonderful job and the locum I saw recently dealt with what he could that day but booked another appointment with one of the permanent GPS for me to discuss issues that I might need more appointments on for continuity. Well done theatre royal.
The phlebotomist was very friendly, very efficient and I was called in on time.
I have nothing but good care from my Doctors and Nurses and all other staff. I am receiving Cancer treatment at the NN Hospital and the support from my surgery is very good
I didnâ€™t have to wait long, the doctor was very patient and listened well to what I said. Happy with my treatment
I am relatively new to this practice and have never been treated better in any other practice. Thank you
My treatment was timely, professionally administered with care and understanding
On time no problem getting 3 appointments last week
When I phone up i speak to one of your so-called highly trained receptionist all they want is to keep you away from the doctors. I wanted to see a doctor on a personal basis not a chance they think they are a highly qualified professional GP not a receptionist better to go online to try to get the treatment i need. It would be great to see a doctor but with the receptionist in the way no chance. I am currently not sure what I can do????????
DR Folkingham is very thorough and has a lovely manner