

Comments
Very sympathetic manner. Extremely helpful and supportive during time of depression
Not helpful
I always find the team very helpful
Always friendly and very helpful
Always happy with the service provided.
Didn't have to wait long in the waiting room. Appointment took two weeks though to wait.
Dr Sean Robert was very friendly and professional. Answered all my questions and more.
I had several questions about medication, Jovin Mulloor answered all my questions and I left with a greater understanding of the medication I'm taking, what it does and how best to take it.
A wait for answering but once I got to speak to one of the receptionists I was dealt with in a very professional manner, and treated with respect on the phone. I was then gave an appointment and again treated exceptionally well.
Helpful receptionist, I like having calls from a doctor if there's no need for an examination.
After having a cancer operation was asked by my surgeon to have a blood test at my surgery, when trying to make an appointment was told we can't fit you in fully booked for the next 4 weeks as I can't drive at the moment and was told I would have to go to the hospital to have it done so had to try and make my own way to the hospital . Witch I find unacceptable as did my surgeon, as I was told cancer patients could receive blood tests at there own Dr.
I was happy with my latest visit to the Theatre Surgery
Very prompt at providing help when you contact by phone or through the GP system on line. Always helpful and ring me directly to remind me to book blood pressure checks etc
Dani was absolutely fantastic and I thank her so much.
Doc was with me in 2 hours
No support when my mother past way
The Receptionists are always polite and helpful and my Dr is kind and reassuring. The nurses are very good and the nurses who does my bloods is excellent The waiting rooms are comfortable and clean.
Felt like I've been written off and no understanding of my situation
I find that your female members of staff are easier to talk too most of the time
The nurse was friendly and gave me good advice about an appointment that I was going to at the hospital xx
I've always been able to get an appointment when needed with my GP. My repeat prescriptions can be ordered on line before I run out. I can view any test results online.
Appointment with doctor on day of ringing up. Reception staff very helpful and pleasant.
Whilst this surgery is clearly over stretched with patients, the people I have dealt with have always been really helpful and supportive with getting my appointments booked. They all deserve a pay rise and a good night out. I've dealt with multiple doctors, nurses and the office team members, I take my hat of to them having seen first hand some of the people they have to deal with.
Efficient and polite interaction. Couldn't ask for better service.
Because all was good
Because that's how I feel
Been seen before appointment time. No waiting. Receptionists very good at passing on information to GP.
My appointment was on time the doctor was thorough and professional
Because everyone are very helpful and always go out of they way to help in anyway they can. From the receptionist to the nurses and the doctors. I think they do a fantastic job all round.
I find all staff very friendly and do their best to satisfy our needs
All there to help